

GENERAL TERMS AND CONDITIONS FOR THE USE OF THE MOL CAMPUS SKYDECK AND VISITOR CENTER

• INTRODUCTORY PROVISIONS

- These General Terms and Conditions (hereinafter referred to as "GTC") set out, for the Skydeck operated by the Operator, (i) the rights and obligations relating to the purchase of tickets and the legal relationship between the Operator and the Ticket Purchasers; and (ii) the rights and obligations of Visitors concerning the use of the Skydeck and Visitor Center, including the mandatory rules of conduct applicable during their stay on the Skydeck and at the Visitor Center.
- By (i) using the Website operated by the Operator; (ii) purchasing a Ticket, (iii) using the Service, and (iv) entering the Visitor Center, the Visitor/Customer acknowledges and accepts the provisions of these GTC as binding.
- These terms and conditions are unilaterally predetermined by the Operator for the purpose of concluding several contracts without the involvement of the other party, which are not individually negotiated by the parties, and therefore governed by the relevant provisions of Act V of 2013 on the Civil Code.
- This document is not filed, but only concluded in electronic form; it constitutes a written contract that cannot be subsequently retrieved, its conclusion is evidenced by the electronically saved purchase data provided by the Ticket Purchaser. The data entered by the Ticket Purchaser, the data on the tickets stored in the Service Provider's system, the bank confirmation of the transaction and the wording of the GTC together constitute the written contract prepared in Hungarian.
- The contract between the Operator and the Customer/Visitor is concluded for a limited period, until the end of the use of the Skydeck or Visitor Center. The contract will not be converted into an open-ended contract.

• INTERPRETATIVE PROVISIONS

- **Operator or Service Provider:** MOL Campus Kft.

- Seat: H-1117 Budapest, Dombóvári út 28.
- Tax number: 10625790-4-44
- Company registration number: 01-10-041683
- Registered by: Company Registry Court of the Budapest-Capital Regional Court
- Email: campusvisitorcenter@mol.hu
- Representative: Balázs Havriló
- Website: www.molcampus.com

Name, address and email address of the hosting service provider: Microsoft Ireland Operations Limited One Microsoft Place, South County Business Park, Leopardstown, Dublin 18 D18 P521 and Amazon Web Services EMEA SARL 38 Avenue John F. Kennedy, L-1855, Luxembourg

- **Customer or Purchaser:** the person who purchases the Ticket. The Purchaser or Customer shall qualify as a consumer if s/he is a natural person acting for purposes which are outside his/her trade, business or profession.
- **Visitor:** a natural person who uses the Service or enters the Visitor Center without using the Service.
- **Service:** One-time access to the Skydeck and stay within the booked 60-minute timeslot for Visitors.
- **Ticket:** An electronically issued document with a unique QR code entitling the Purchaser to use the Service.
- **Ticket refund:** reimbursement of the value of the Ticket to the Customer according to the provisions of this GTC.
- **Ticket usage:** Use of the Service after electronic verification of the Ticket.
- **Booking:** The booking system operated by the Service Provider is available at www.molcampus.com, where the Customer can book the Service by selecting an available time slot.
- **Change of booking:** a change affecting any details of the booking (date, time, number of persons), communicated by the Customer to the Service Provider before using the Service.

- **Cancellation:** the Customer cancels (and does not change) the booking when the booked date is not suitable and s/he cannot select another date.
 - **Location of the Service:** H-1117 Budapest, Dombóvári út 28, Floor 29 (Skydeck)
 - **Visitor Center:** An interactive exhibition about MOL Group and the MOL Campus is available in Room T-001 on the Ground Floor of the Operator's Headquarters.
 - **MOL Campus:** the building located at H-1117 Budapest, Dombóvári út 28
 - **Used Ticket:** a Ticket that has been used by scanning the QR code or that the Service Provider considers to have been used or redeemed by the Customer/ Visitor.
 - **Website:** www.molcampus.com, the website where the Customers can purchase Tickets electronically.
- **PRICING, DISCOUNTS**
 - The price of the Ticket required to use the Service is determined in Hungarian forints (HUF) according to the Service Provider's current schedule of fees and includes the amount of VAT prescribed by law.
 - The Service Provider may provide information about promotions, and discounts, including terms and conditions and the exact duration on the Website, the site or its social media pages.
 - If an incorrect price is displayed on the Website despite the Service Provider's due diligence efforts - in particular, but not exclusively, if the price is incorrect, e.g. HUF "0" or "1", which is significantly different from the generally accepted or estimated price of the product, potentially caused by information technology system errors -, the Service Provider is not obliged to sell the product at the incorrect price, but may offer it for purchase at the correct price. Knowing this, the Customer may withdraw from the purchase without obligation. In the case of incorrect pricing, there is a striking discrepancy between the real and the displayed price of the product, which can immediately

be detected by the average consumer.

- **THE PROCESS OF PURCHASING**

- The Service Provider may, at its choice, use the following ticketing solutions without assuming the obligation to provide continued availability:
 - Electronic ticket sales via the Website
 - Electronic ticket sales via the Website, also available on the Visitor Center's tablets
- Only persons authorised by the Operator by written agreement are entitled to further sell or resell MOL Campus Skydeck Tickets.
- The process of purchasing via the Website: After the Customer has selected the type and number of tickets, the system will automatically display the available time slots. By using the date picker, the Customer can choose the date and time that suit his/her preference. The payment and billing process will then start once the Customer has provided the e-mail address and invoicing details, as well as read and confirmed the required Privacy Notice and General Terms and Conditions. Following a successful online credit card transaction, the online invoice and ticket will be sent to the Customer's e-mail address with the details provided. The ticket details will then also appear on the screen.
- The process of purchasing by using the tablets available at the MOL Campus Visitor Center: Similar to the process description set out in clause 4.3, this can be done on on-site tablets made available by the Operator.
- Before finalising the order, the Customer can modify the data entered during the process. It is the responsibility of the Ticket Purchaser to enter the data accurately, as the Ticket will be issued and sent based on the data provided. Incorrectly entered e-mail addresses or fully utilised mailbox storage space may prevent delivery of the confirmation and conclusion of the contract, for which the Operator excludes its liability.
- After the Customer checked that the shopping cart contains the products selected for purchase and his/her details are correct, s/he can complete the order by clicking on the "Submit Order" button. The information provided on the Website does not constitute a proposal for concluding a contract by the Operator. For orders falling within the scope of this GTC, the Ticket Purchaser shall be deemed to be the bidder, and the contract shall be concluded when the Operator accepts the proposal made by the Ticket Purchaser via the Website

according to this GTC.

- By clicking on the "Submit Order" button, the Customer expressly acknowledges to his/her proposal shall be deemed to have been made and his/her statement shall entail a payment obligation if confirmed by the Operator according to this GTC. The Customer is bound by his/her proposal for 48 hours. If the Ticket Purchaser does not receive the purchased Ticket within a few minutes after the purchase, this is presumably due to a connection error. In this case, the Customer should not repeat the transaction but immediately contacts the Operator to address the problem. If the Customer's proposal is not confirmed by the Operator within 48 hours according to these General Terms and Conditions, the Customer shall be relieved from his/her contractual commitment.
- When making the purchase, the Customer is required to provide the following real data:
 - name/name on the invoice
 - email address
 - invoice address:
 - tax number (for company purchases)
- Invoicing: After the successful credit card purchase transaction, the online invoice is issued through the online invoicing program operated by Billing Kft. Individuals are required to provide the following information before purchasing a ticket: Name, email address, and home address. For company purchases, the company name and tax number are also required.
- The payment and delivery of the Ticket to the e-mail address provided by the Ticket Purchaser during the purchase process will be made in real-time, almost instantly. The Ticket cannot be shipped as it is delivered electronically by the Service Provider. The service is delivered automatically and instantly.
- If the Ticket has not been received by the Ticket Purchaser for technical reasons, the Operator will resend the Tickets to the email address provided by the Ticket Purchaser free of charge upon the Ticket Purchaser's request. Given that the purchase is considered closed and the Ticket is considered received after the email is sent by the Operator, it is the sole responsibility of the Customer to forthwith notify the Operator if the Ticket is not received.
- The Operator expressly draws the Customers' attention to the fact that the Tickets must be presented. To ensure compliance with accounting legislation and the security of transactions as set out in the Privacy Policy, the Operator will - even though the Tickets are not named -, retain the Ticket Purchaser's

data on the online platform and these details will be linked to the Tickets purchased in the Operator's database.

- The Service Provider shall not be liable for any delivery delays or other problems or errors due to erroneous or inaccurate data provided by the User.
 - The price of the Ticket can be paid by credit card only.
 - The Customer and the Visitor acknowledge that the Operator is not liable for any damage or misuse that may occur during or as a result of the use of a payment method, including the case when the lost card is not reported by the Customer to the card issuing bank. In particular, the Operator shall not be liable for any errors, defects or the security of the payment solution used.
 - The Customer acknowledges that due to the characteristics of the internet and technology, the continuous operation of the ticketing and payment systems may be interrupted without the Operator's prior knowledge and intent. Accordingly, the Operator does not guarantee the fault-free and/or uninterrupted and/or smooth operation and availability of the ticketing service and the electronic systems.
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- **WITHDRAWAL FROM THE PURCHASE**
 - Online (Internet) ticket purchases can be cancelled without consequences at any time before payment. As for Tickets purchased through the Website, the Customer may withdraw from the contract without giving any reason 24 hours before the start time of the period of use of the Service indicated on the ticket - according to the rules of Government Decree 45/2014 (II.26) on the detailed rules of contracts between consumers and businesses. Within 24 hours, the Ticket Purchaser will not have the right to a refund.
 - Government Decree 45/2014 (26.II.26) on the detailed rules of contracts between consumers and businesses is available at the following link: https://net.jogtar.hu/jr/gen/hjegy_doc.cgi?docid=A1400045.KOR
 - Directive 2011/83/EU of the European Parliament and of the Council is available here: <http://eur-lex.europa.eu/LexUriServ/LexUriServ.do?uri=OJ:L:2011:304:0064:0088:hu:PDF>

- The Customer (consumer) is not obliged to bear the costs specified in Article 27 of Government Decree 45/2014.
 - The Consumer may exercise his/her right of withdrawal by using the Withdrawal/Cancellation Form set out in Annex 1 to Government Decree 45/2014 (II.26) or by making a clear declaration of withdrawal. The declaration must indicate the Consumer's intention to withdraw. The Customer (consumer) may send the withdrawal document to the Service Provider by e-mail.
- **CHANGE OF TIME SLOT, CANCELLATION**
- The Customer has the right to change the scheduled time of use of the Service 24 hours before the start time of the period of use of the Service indicated on the ticket. The Customer may change the time of the visit based on the instructions received in the confirmation e-mail received upon ticket purchase, indicating the preferred time slot from the available timeslots.
 - The Customer acknowledges that the Service Provider is not obliged to meet the Customer's request to change the booked time slot, even if the Service Provider could otherwise provide the Service at the new time slot selected by the Customer.
 - If the Service Provider complies with the Customer's request to change the time slot, a confirmation will be sent with the new time slot to the Customer by e-mail and ensure that the Customer can use the Service with the Ticket at the changed time slot.
 - If the Service Provider is unable or unwilling to meet the Customer's request for a different time slot and the Customer does not use the Service within the validity period indicated on the Ticket, the Ticket shall be deemed used.
 - The Customer may cancel the time slot booked for the use of the Service based on the instructions received in the confirmation e-mail upon ticket purchase. In case of cancellation, Ticket price will be refunded, if the Customer has:
 - purchased the ticket and
 - initiated the cancellation process via the received confirmation e-mail at least 24 hours before the time slot booked for the use of the Service.
- **THE CONDITIONS FOR USING THE SERVICE**

- The Visitor Center is open to the public free of charge, i.e. no ticket purchase required during the opening hours set by the Operator.
- The Skydeck can be visited with a valid Ticket during the opening hours specified by the Operator. Opening hours and current ticket prices are available on the Website.
- The Customer is entitled to purchase the Ticket for third parties or to transfer the Ticket to third parties for use. It is the responsibility of the Customer to ensure that any third party for whom the ticket is purchased or transferred for use is aware of the provisions of this GTC.
- The Ticket, whether purchased in person or purchased by a third party for the Visitor, may only be used during the time slot indicated on the Ticket. The Ticket entitles the Visitor to use the Service. The Operator is not obliged to issue a new Ticket in case of possible misuse of the Ticket (e.g. previous unauthorised access with the code on the Ticket). In this regard, safekeeping of the Ticket to prevent unauthorised use is the sole responsibility and obligation of the Customer and the Visitor. The Operator shall not be held liable for any misuse.
- A ticket not used by the expiry date shown on the Ticket shall be deemed to have been used (Used Ticket).
- The receipt or invoice received at the time of purchase must be kept by the Visitor during his/her stay on the Skydeck. In no case shall the Visitor be entitled to a refund of the Ticket price without a receipt. The Visitor is also obliged to keep the purchased Ticket in electronic or printed form and to present it upon request of the Operator's staff.
- For the safety of Visitors and the protection of property, the Operator restricts the objects and equipment that may be brought into the Visitor Center and the Skydeck. In particular, drugs, pyrotechnic devices, objects or devices containing explosive, toxic or flammable substances, graffiti, spray paint and marker pens, as well as firearms, any cutting or piercing instrument, gas spray, tactical and collapsible batons, metal chains, throwing stars, slingshots and other equipment particularly dangerous to public safety listed in legal regulations in force - expressly but not exclusively those defined in Act 175/2003 (X. 28) -, are prohibited in the Visitor Center and the Skydeck, including, in general, objects that are unlawful to possess or could otherwise pose a threat to the safety of persons present at the Visitor Center and on the Skydeck. Visitors are not allowed to access the Visitor Center and the Skydeck

with objects subject to restrictions.

- Drunk or intoxicated persons are not allowed on the Visitor Center and the Skydeck. The Visitor is responsible for not using the Service in any condition or in possession of any items listed or unlisted in clause 7.7 that may pose a threat to the life, health, safety or physical integrity of the Visitor or others.
- Children under the age of fourteen must be accompanied by a parent or other adult at all times to visit the Skydeck.
- Visitors are not allowed to bring animals to the Visitor Center and the Skydeck, except for assistance, guide and police dogs as defined by law.
- The Visitor acknowledges that climbing on the glass wall around the Skydeck, the structural elements supporting the glass wall, or the flower beds in the Skydeck area is prohibited due to life and accident hazards.
- Smoking, alcohol and mind-altering substances are prohibited on the MOL Campus, including the Visitor Center and the Skydeck.
- Littering, vandalism, use of open flame or strong light/light signals, and any disruption or obstruction of road and water transport are prohibited on the MOL Campus, including the Visitor Center and the Skydeck, including any activity that may damage the devices and equipment owned the Operator or any other person, or obstruct or endanger their operation.
- Visitors who do not comply with the rules set out in clauses 7.7.-7.13. will not be allowed to enter the MOL Campus. If the Visitor has complied with the rules set out in clauses 7.7-7.13 when entering the MOL Campus, but breaches these rules during his/her stay, the Operator is entitled to terminate the provision of the Service and remove the Visitor from the MOL Campus. The Operator shall not be liable for any accidents, injuries, damages or other consequences resulting from the breach of clauses 7.7-7.13.
- In addition to the above, the Operator shall have absolute discretion and the right to deny entry and to remove any person from the MOL Campus, who engages in any conduct that may endanger the safety or undisturbed pastime of other Visitors.

- If the Operator refuses to provide the Service to a person due to a breach of the provisions of this GTC or clause 7.15, the Ticket Purchaser or Visitor shall not be entitled to a refund of the Ticket price.
- The Visitor is fully responsible for the conduct of minor(s) under his/her supervision and any damage caused by them to the Operator, other Visitors and third parties. The Operator excludes all liability for any damage caused by the Visitor or his/her actions or omissions to any Visitor of the Operator or any third party. The Operator may claim compensation from anyone who causes damage in the Visitor Center or on the Skydeck intentionally or by negligent conduct for the full amount of the damage, including actual financial loss and loss of profit.
- The Visitors use the Service at their own risk. The Operator shall be liable only for intentional breaches of contract for reasons within its control, which causes damage to human life or health or bodily harm, and expressly excludes its liability in connection with any other damage, in addition to the statutory rights of the Visitor.
- The Operator shall take all reasonable measures to ensure that the Visitor Center and the Skydeck are available to Visitors during opening hours. However, the Operator expressly reserves the right to suspend or close the Visitor Center and the Skydeck, at its sole discretion, for security reasons or exceptional weather conditions (in particular: lightning, showers, thunderstorms, windstorms, hurricanes, tornadoes), or any other reason, or without prior notice. The Operator may change the opening hours at any time. In such a case, the Service Provider will ensure, at the choice of the Visitor/Customer:
 - the Ticket purchased but not yet used, as well as the Ticket that the Visitor has already validated but has not yet been provided with the Service within the time slot indicated on the Ticket, is used by the Visitor in another free time slot within 7 days or
 - the price of the Ticket purchased but not yet used, as well as the price of the Ticket that the Visitor has already validated but has not yet been provided with the Service within the time slot indicated on the Ticket, will be refunded by the Service Provider to the Visitor/Customer within 7 days.

In addition, the Operator is not liable to the Visitor for the payment of damages, indemnification or compensation of any kind, including any travel or accommodation expenses incurred by the Visitor.

- The Visitors are obliged to keep their personal belongings and valuables with them or in lockers provided for this purpose in the Visitor Center. The Operator expressly excludes any liability for damage resulting from loss, theft or damage to personal property, or valuables.

- **COMPLAINTS AND REDRESS**

- The Customer/Visitor (consumer) may submit consumer complaints regarding the Service (product) or the Operator's activities here:
- Website: www.molcampus.com
- E-mail: campusvisitorcenter@mol.hu
- A consumer may communicate to the Operator, in person or in writing, a complaint concerning the conduct, acts or omissions of the Operator or the person acting in the interests or on behalf of the Operator, in particular, those involved directly in the ticketing process, the manner or quality of the service.
- The Operator shall investigate the oral complaint immediately and remedy it as necessary. If the consumer does not agree with the handling of the complaint or if it is not possible to investigate the complaint immediately, the Operator shall immediately record the complaint and its position and, in the case of a verbal complaint made in person, hand over a copy of the record to the Customer/Visitor (consumer) on the spot. In the case of a verbal complaint communicated by telephone or other electronic communication services, a copy of the record documented as necessary shall, simultaneously with the substantive response, be sent to the Customer/Visitor (consumer) within 30 days at the latest, according to the provisions applicable to responses to written complaints.
- The Operator shall, unless otherwise provided for in a directly applicable legal act of the European Union, reply to the written complaint in writing within 30 days of its receipt and take measures to communicate the complaint. A shorter time limit may be set by legal regulation and a longer time limit by a legal act. The company must state the reasons for rejecting the complaint. The company must assign a unique identification number to oral complaints made by telephone or by electronic communication services.
- The record of the complaint must include the following:
 - the name and address of the consumer,
 - where, when and how the complaint was lodged,
 - a detailed description of the consumer's complaint, a list of the documents, records and other evidence presented by the consumer,
 - a statement of the company's position on the consumer's complaint, if an immediate investigation of the complaint is possible,

- the signature of the person who took the record and, except in the case when an oral complaint is made by telephone or other electronic communication services, the signature of the consumer,
 - where and when the record was taken,
 - in the case of an oral complaint made by telephone or other electronic communication services, the unique identification number of the complaint.
- The Operator shall keep the record of the complaint and a copy of the response for 3 years and present it to the supervisory authorities upon request.

If the complaint is rejected, the Operator shall inform the consumer in writing of the authority or arbitration board to which s/he may refer the complaint, depending on its nature. The information must also include the location, telephone and internet contact details and the postal address of the competent authority or arbitration board in the consumer's place of residence or domicile. The information should also include whether the company will use arbitration board procedures to resolve the consumer dispute.

- If any consumer dispute between the Operator and the Customer/Visitor (consumer) is not resolved during the negotiations, the following redress arrangements are open to the consumer:
 - Making a complaint to the consumer protection authorities
- If the Customer/Visitor (consumer) detects a violation of his/her consumer rights, s/he has the right to lodge a complaint to the consumer protection authority competent based on his/her place of residence. Once the complaint has been assessed, the authority will decide whether to proceed with the consumer protection procedure. The first-level consumer protection authorities are the district offices competent based on the consumer's place of residence (find the relevant list of offices here: <http://jarasinfo.gov.hu/>).
- Arbitration board procedures
 - A prerequisite to initiating the arbitration procedure is that the consumer attempts to settle the dispute directly with the Operator. Instead of the competent body, the arbitration board indicated in the consumer's relevant request is competent to take the procedure.
 - The Operator is obliged to cooperate in the arbitration procedure. In the event of a breach of the above-mentioned cooperation obligation, the consumer protection authority has the power to impose mandatory fines on businesses for unlawful conduct, and there are no exemptions from fines.
 - Within this framework, the Operator is obliged to send its counter-submission to the arbitration board's request and to appear before the arbitration board ("to ensure the attendance of a person authorised to negotiate a settlement at the hearing").
 - If the Operator's registered seat or premises is not registered in the county of the chamber operating the locally competent arbitration board, the cooperation obligation of the company shall include offering the possibility of a written settlement of the consumer's claim.

- The arbitration board is responsible for settling consumer disputes out of court. The role of the arbitration board is to attempt to reach an agreement between the parties to resolve the consumer dispute and, if this is not successful, to make a decision on the case to ensure that consumer rights are enforced in a simple, quick, efficient and cost-effective manner. Upon request, the arbitration board advises the consumer or the company on consumer rights and obligations.
- The arbitration board procedure is initiated at the consumer's request. The request must be submitted in writing to the chairperson of the arbitration board: the requirement of written form may be met by letter or fax, or any other means which allows the recipient to store information addressed personally to him/her in a way accessible for future reference for a period of time adequate to the purposes of the information and which allows the unchanged reproduction of the information stored.
 - The request shall include
 - the consumer's name, place of residence or domicile,
 - the name, registered seat or relevant premises of the company involved in the consumer dispute,
 - the indication of the board requested by the consumer instead of the competent arbitration board,
 - a brief description of the consumer's position, the underlying facts and the relevant evidence,
 - a statement by the consumer stating that it has attempted to resolve the dispute directly with the company concerned
 - a statement by the consumer that it has not initiated similar procedures at any other arbitration board concerning the relevant case, no mediation procedure has been initiated, no application for judicial review has been lodged and no application for an order for payment has been submitted,
 - the motion for a decision of the board,
 - the consumer's signature.
 - The request must be accompanied by the document or a copy (extract) thereof to the content of which the consumer refers as evidence, in particular, the written statement by the company rejecting the complaint or in the absence of such document, any other written evidence available to the consumer that the required arbitration has been attempted.
 - If the consumer acts through an authorised representative, the authorisation must be attached to the application.
 - More information on the Arbitration Boards is available here: <http://www.bekeltetes.hu>
For more information on the locally competent Arbitration Boards, click here: <http://www.bekeltetes.hu/index.php?id=testuletek>
 - The Arbitration Board competent based on the Operator's seat:
Budapest Arbitration Board
Address: H-1016 Budapest, Krisztina krt. 99
Phone: +36-1-488-2131

E-mail: bekelteto.testulet@bkik.hu
Website: <http://www.bekeltet.bkik.hu>

- Court proceedings
- The Operator shall be entitled to enforce its claims arising from consumer disputes before the courts in civil proceedings according to the provisions of Act V of 2013 on the Civil Code and Act CXXX of 2016 on the Code of Civil Procedure.
 - Online dispute resolution platform
- Through the website set up by the European Commission, consumers can settle online purchase-related disputes by filling in a request form, avoiding court proceedings.
- The relevant EC Regulation directly applies to companies established in the EU and domiciled in Hungary involved in online sales or service contracts, where a consumer dispute arises in connection with an online sales or service contract between them and a consumer.
- The online dispute resolution platform is available at the following link: <https://webgate.ec.europa.eu/odr/main/?event=main.home.show&lng=HU>
- **FINAL PROVISIONS**
 - The Visitor acknowledges that the Operator and other Visitors may make audio and video recordings in the Visitor Center and the Skydeck, during which the Visitor's image may be recorded. Accordingly, by using the Service, the Visitor expressly consents to the recording and disclosure of his/her face, appearance and manifestations, provided that s/he may be named only with his/her express consent.
 - If the Visitor is an exposed person, s/he may be named without his/her consent. Concerning the Visitor, the author of such representations shall have an unrestricted, transferable and exclusive right of use, in terms of space, time and manner of use.
 - Concerning the Visitor, the Operator and the persons authorised by the Operator are entitled to utilise, use, reproduce, publish, adapt, disclosure, broadcast, communicate to the public and distribute the representation without any limitation or obligation to pay the Visitor any kind of compensation.
 - The Visitor is entitled to make audio and video recordings in the Visitor Center and on the Skydeck, provided that s/he may not: sell or use the audio and video recordings for consideration; use them for commercial purposes even without consideration; use the names of the Visitors without their consent; or infringe their rights. The Operator expressly prohibits the Visitor from making a film for commercial purposes in the Visitor Center or on the Skydeck without the

Operator's prior written consent.

- For further details on the taking of photographs, other images and audio recordings, refer to the Operator's relevant Privacy Notice.
- The Ticket Purchaser expressly acknowledges that the purchase on the Website entails a payment obligation.
- The Ticket Purchaser shall treat all information received in connection with his/her order as confidential and bear all liability and any damage resulting from the disclosure of such information to third parties.
- This GTC shall be governed by the provisions of the applicable Hungarian law.
- This GTC shall enter into force on 19 April 2023 and remain in force until revoked. The Operator has the right to unilaterally modify the GTC and will notify the Customers and Visitors of the modification on the Website.